

PRODUCT LIFE CYCLE NOTICE

KeyCrypt M10, BIOS-SHIELD Series

Notice Date: 1st June 2023

ST Engineering Info-Security Pte Ltd announces the End-of-Life (EOL) and End-of-Support (EOS) dates for its following products.

1. **KeyCrypt M10**
2. **BIOS-SHIELD Series**

Table 1 describes the EOL and EOS milestones, definitions, and dates for the affected products. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product extended warranty, even if this date exceeds the End-of-Life and End-of-Support Date shown in Table 1.

Table 2 lists the recommended new products migration options.

Service and extended warranty prices for products are subjected to change after the product End-of-Sale date.

Table 1 Product Life Cycle Milestones and Effective Dates

Milestones	Definition	Date
KeyCrypt M10		
End-of-Sale Date	The last date to order the product. Subjected to ex-stock availability.	31 st August 2023
End-of-Renewal Date	The last date to renew existing extended warranty contract.	Not applicable
End-of-Life and End-of-Support Date	The last date to receive service and support for the product that is under warranty/extended warranty. After this date, all support services for the product will be unavailable. No further extension of extended warranty beyond this date.	31 st August 2028

Milestones	Definition	Date
BIOS-SHIELD Series		
End-of-Sale Date	The last date to order the product. Subjected to ex-stock availability.	31 st August 2023
End-of-Renewal Date	The last date to renew existing extended warranty contract.	31 st May 2024
End-of-Life and End-of-Support Date	The last date to receive service and support for the product that is under warranty/extended warranty. After this date, all support services for the product will be unavailable. No further extension of extended warranty beyond this date.	31 st August 2028

ST Engineering Info-Security Pte. Ltd. recommends following replacements products.

Table 2 Products Affected and Migration

End-Of-Sale Product	Recommended Product Migration
<p>KeyCrypt M10</p> <p><i>Note: Supports up to Windows 10 only</i></p>	<p>KeyCrypt M20</p>
<p>BIOS-SHIELD Series</p>	<p>No replacement model. Please contact STE for specific product requirements.</p>

For additional information on the above recommended products and corresponding migration plan, please contact our sales representative at **email:** cybersecurity@stengg.com